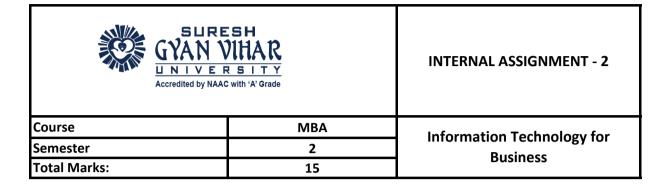|		
SURESH GYAN VIHAR UNIVERSITY — Accredited by NAAC with 'A' Grade		**INTERNAL ASSIGNMENT - 1**
Course	MBA	**Information Technology for Business**
Semester	2	
Total Marks:	15	

Q.1. Write answers for any two questions from below. (5 marks each – Word limit – 500)

A. What do you mean by Expert system? Discuss one of them in detail

B. Define 'Decision'. Explain in detail Decision-making Process and Types of Decisions.

C. List out new markets and technologies of ERP. B) Discuss the latest trends in Security.

Q.2. Write short notes on all of the following topics (1 mark each - Word limit - 100)

A. Types of Information

B. Activities of MRPII

C. Production Information System

D. E-Commerce Activities

E. Types of DSS

Q.1. Write answers for any two questions from below. (5 marks each – Word limit – 500)

A. What is Fire wall? How does it protects Information resources

B. List different types of CRM. Explain any one in detail

C. What are the key supply chain processes? How they are supported by IT solutions

Q.2. Write short notes on all of the following topics (1 mark each - Word limit - 100)

A. Transaction Documents

B. CRM Packages

C. Executive Information Systems (EIS)

D. DSS tools for different levels of Management

E. Supply Chain Processes